

Working Together With Families

## Family Case Study

	<i>Family A and B</i>
Family Narrative	<p>Family A: Single mother aged 38 with four children, three of whom where dependant, son 17 years, daughter 10 years, daughter 4 years all of whom have different birth fathers.</p> <p>Family B: Single mother age 42 years with three children one of whom is dependant, son 13 years, the other two lived at different addresses</p> <p>The two mothers are sisters. Both are in receipt of benefits and are not employed or seeking work.</p>
Service engagement before starting with WTWF programme	<p>Family A: son has an ASBO and numerous convictions including 36 arrests over 3 years. He has been reported missing twice and has drug and alcohol issues. Domestic violence has taken place between mother and son, witnessed by the daughters. Daughters attending school, but starting to show signs of withdrawal and distress linked to brother's behaviour.</p> <p>Family B: son displaying high levels of anti-social behaviour in school and the community, mirroring the behaviour of his cousin. One conviction for burglary (non dwelling). Neither family has positive engagement with services</p>
Family needs/issues identified	<p>Family A: Crime and Anti-social behaviour, domestic violence, substance misuse, poor home environment, emerging concerns regarding well-being of younger children, benefit dependency, parenting issues</p> <p>Family B: Crime and Anti-social behaviour, poor parenting, educational issues, benefit dependency, housing issues</p>
Actions taken to address family needs/issues	<p>Family A: Alternative accommodation sought for elder son, parenting support, purchase of key items to improve home environment and well-being of younger children, support to engage daughter in gymnastics, referral to Help Direct, support with DWP in identifying route to work, support from school for younger children</p> <p>Family B: education support to obtain statement and appropriate placement, parenting support, support from police regarding</p>

	consequences, referral to Help Direct, support with moving
Outcomes of actions taken	<p>Family A: Reductions in reports to the police to family address (90%), improved parenting and well-being of younger children, daughter came second in regional gymnastics competition</p> <p>Family B: No adverse contact with police, improved school attendance, improved parenting and well-being. Son has been involved in local initiatives including local fishing competitions and is now a member of a local gym. Mum is now in full-time voluntary placement at a local charity shop.</p>
Police Incidents	<p>Family A: A total of 10 police incidents recorded at the address during the six months prior to the Troubled Families intervention (March to August 2011); including a mix of bail/curfew checks, personal related anti-social behaviour, assault and police generated activity. During the six months (September to February 2011/12) that followed, whilst interventions were in place, there was just one incident reporting a theft. Resulting in a 90% reduction.</p> <p>A 70% reduction was recorded when comparing a 12 month period. With a total of ten incidents reported 12 months prior to interventions (September to August 2010/11) and just three during the first 12 months of interventions (September to August 2011/12).</p> <p>During the six months prior to interventions, son from Family A had been arrested on nine occasions. During the first six months of interventions, he had been arrested on five occasions, recording a 44% reduction.</p> <p>Family B: low numbers of incidents recorded prior to and during interventions (from one incident to zero). However, concern was mainly around son's behaviour and during the six months prior to interventions, son had been issued a total of five youth referrals. During the first six months of interventions there had been no youth referrals issued to this young person.</p>
Future Steps	Continue to support families, but seek to reduce input. Son in family A has been remanded to custody, expected to plead guilty to prior offences, which while negative is helping him to address a number of issues. Continue to support mother's move to employment.